

The Importance of Maintenance

When does your heating system break down?

Your heating system breaks down on a cold winter night. You wake up shivering with the thermostat showing a chilly 57° degrees Fahrenheit!

Wrapped in blankets, you frantically call HVAC companies. After what feels like an eternity, you find one that offers emergency repair services.

The technician arrives and identifies multiple problems, all due to missed maintenance. That sinking feeling sets in—these costly repairs could have been easily prevented.

But there's a silver lining. The technician introduces you to their HVAC maintenance plan. Regular check-ups ensure consistently smooth-running equipment. You protect yourself from unexpected, costly repairs, allowing you to budget better.

You sign up on the spot. Before you know it, your home is cozy again. No more surprise breakdowns or sleepless cold nights—just peace of mind and the comfort of a warm bed.



Membership Guide

Guaranteed arrival times available!

Find the perfect membership for your home!

Plan Benefits	Absolute Care	Prime Care	Pro Care	Comfort Care
Annual AC and Furnace Maintenance	✓	✓	✓	✓
Water Heater Maintenance	✓	\$49	\$59	\$79
Blower Wheel Cleaning	✓	\$405	\$428	\$450
Service Trip & Diagnostic Charges	\$0	\$49	\$89	\$109
Repair Warranty	2 Years	1 Year	1 Year	1 Year
Emergency Scheduling	Next Available	Same Day	24 Hours	24 Hours
Guaranteed Appointment	\$0	\$50	\$50	\$50
Service Repairs Discount	20%	10%	5%	
Indoor Air Quality	10%	5%		
System Replacement Discount	Up to 7%	Up to 7%		
Overtime Charges Waived	✓	✓		
Monthly Investment	\$90	\$55	\$40	\$25

Midwest

Heating & Cooling

Maintenance Memberships



We'll take care of your maintenance so you can do more of what you love.

You Deserve The Best.

Absolute Care

Prime Care

Pro Care

The Absolute Care Membership is the total comfort strategy. Members enjoy peace of mind knowing their systems receive professional maintenance.

If repair services are needed, Absolute Care members don't pay any extra for priority emergency services, overtime charges, or trip and diagnostic fees.

Absolute Care Offers:

- Annual maintenance for (1) furnace and (1) AC system
- Water heater maintenance included
- Next available appointment priority scheduling
- 2-year warranty for repairs
- Up to 4-inch media air filter replacement
- Reduced vendor emergency parts surcharge of \$100 (normally \$450)

Included Discounts:

- Up to 7% off system replacements (accrual of 1% for each year you are a member)
- \$0 trip and diagnostic fee and guaranteed arrival times
- 20% off service repairs
- 10% off indoor air quality services
- Waived overtime charges



The Prime Care Membership covers all of your maintenance basics and includes extra protection for service needs.

If repair services are needed, Prime Care members benefit from same-day priority scheduling, no overtime charges, and reduced trip and diagnostic fees.

Prime Care Offers:

- Annual maintenance for (1) furnace and (1) AC system
- \$49 water heater maintenance
- Same-day priority scheduling
- 1-year warranty for repairs
- Up to 1-inch media air filters replacement
- Reduced vendor emergency parts surcharge of \$150 (normally \$250)

Included Discounts:

- Up to 7% off system replacements (accrual of 1% for each year you are a member)
- Reduced trip and diagnostic fee of \$49
- 10% off service repairs
- Waived overtime charges
- Discounted blower wheel cleaning (normally \$450)

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The Pro Care Membership ensures your heating and cooling systems are properly maintained for maximum efficiency.

Pro Care members also enjoy scheduling benefits and reduced trip and diagnostic fees — perfect for newer systems.

Pro Care Offers:

- Annual maintenance for (1) furnace and (1) AC system
- \$59 water heater maintenance
- Priority scheduling within 24 hours
- 1-year warranty for repairs

Included Discounts:

- Reduced trip and diagnostic fee of \$89
- Discounted blower wheel cleaning (normally \$450)

DID YOU KNOW?

Your HVAC systems are the most expensive appliances in your home at purchase and in repairs.

